

# RuggedWireless™ RS910W

Wireless Device Server with 2 Serial Port and/or 2 Ethernet Ports



## Installation Guide

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## Federal Communications Commission Radio Frequency Interference Statement

*This equipment has been tested and found to comply with the limits for a Class A digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his expense.*

### Caution

*This product contains a laser system and is classified as a "CLASS 1 LASER PRODUCT".*

*Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure. This product contains no user serviceable parts. Attempted service by unauthorized personnel shall render all warranties null and void.*

*Should this device require service see the "Warranty" section of this installation guide.*

### Important

*This unit should be installed in a restricted access location where access can only be gained by service personnel or users who have been instructed about the reasons for the restrictions applied to the location and about any precautions that shall be taken; and access is through the use of a tool or lock and key, or other means of security, and is controlled by the authority responsible for the location.*

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# **1 Product Overview**

## **1.1 Functional Overview**

The RuggedWireless™ RS910W is an industrially hardened Wireless Serial/Ethernet Device Server that has been specifically designed to operate reliably in electrically harsh and climatically demanding environments. The RS910W features a wireless LAN (WLAN) interface combined with 2 serial ports and/or 2 Fast Ethernet ports. The RS910W allows you to connect any RS-232/422/485/fiber serial devices at up to 230 kbps and/or connect Ethernet devices for wireless access and control via an IEEE 802.11i wireless LAN.

## **1.2 Feature Highlights**

- Serial Device Server:
  - 2 fully compliant EIA/TIA RS485/RS422/RS232/fiber serial ports (software selectable)
  - DB9, RJ45 or ST fiber connectors
  - Baud rates up to 230 kbps
  - Built-in optional RS485 Termination
- Ethernet Ports:
  - 2 – Fast Ethernet ports (10/100BaseTX or 100 BaseFX)
  - Multiple fiber connector types

### 1.3 RS910W Front Panel Description

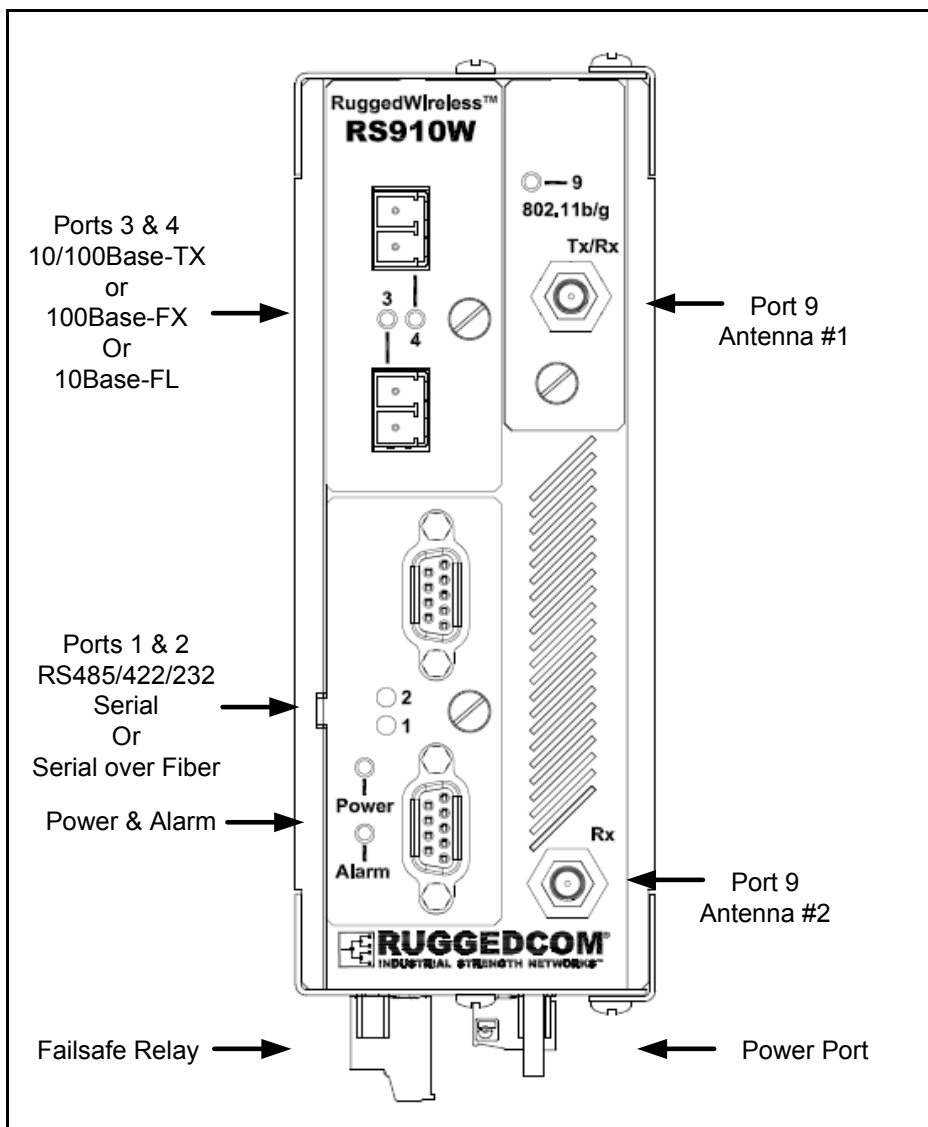


Figure 1 - RS910W Front Panel Description

Status LED	Colour	Activity	Comments
Power LED	Green	Solid	Power On
Alarm LED	Red	Solid	Alarm condition exists

Table 1 - Status LEDs

## 1.4 RS910W Bottom Panel Description

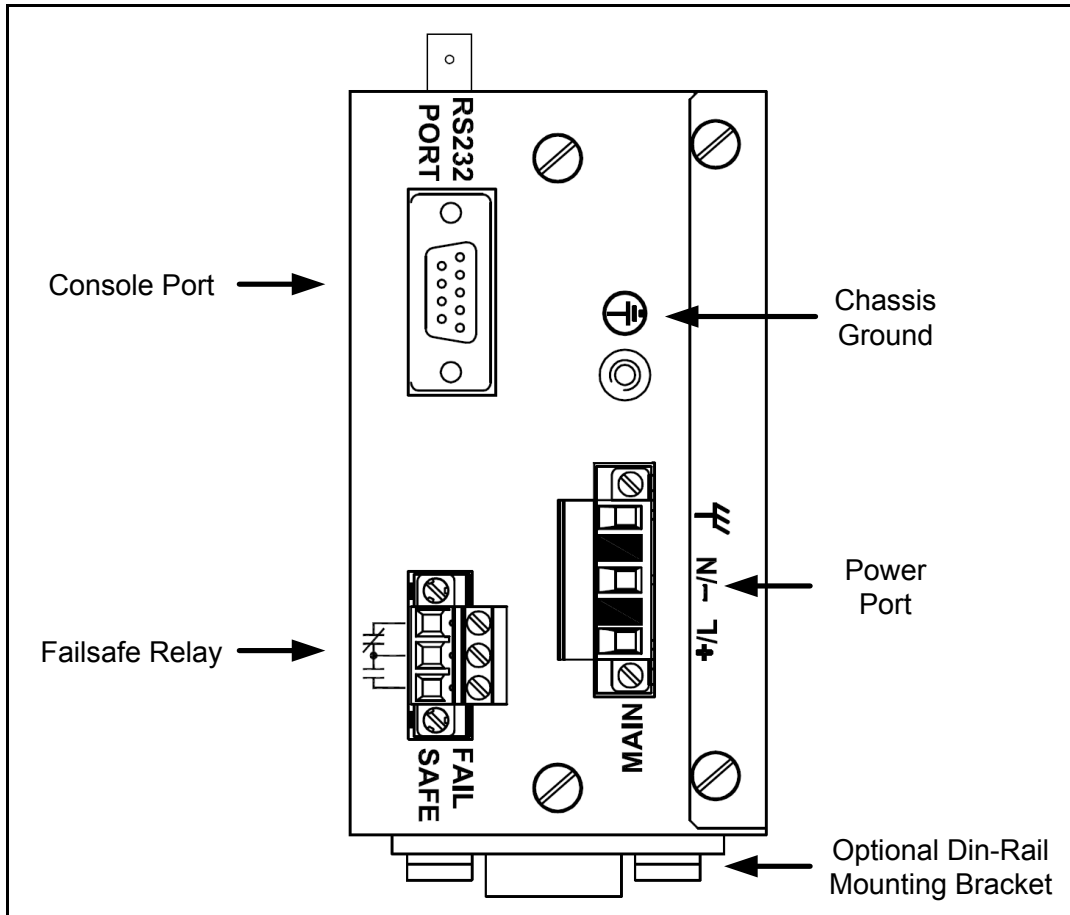


Figure 2 - RS910W Bottom Panel Description

## 2 Installation

### 2.1 Din Rail Mounting

An optional DIN rail mounting bracket is available for the RS910W. The figure below details mounting instructions for the standard 1" DIN Rail.

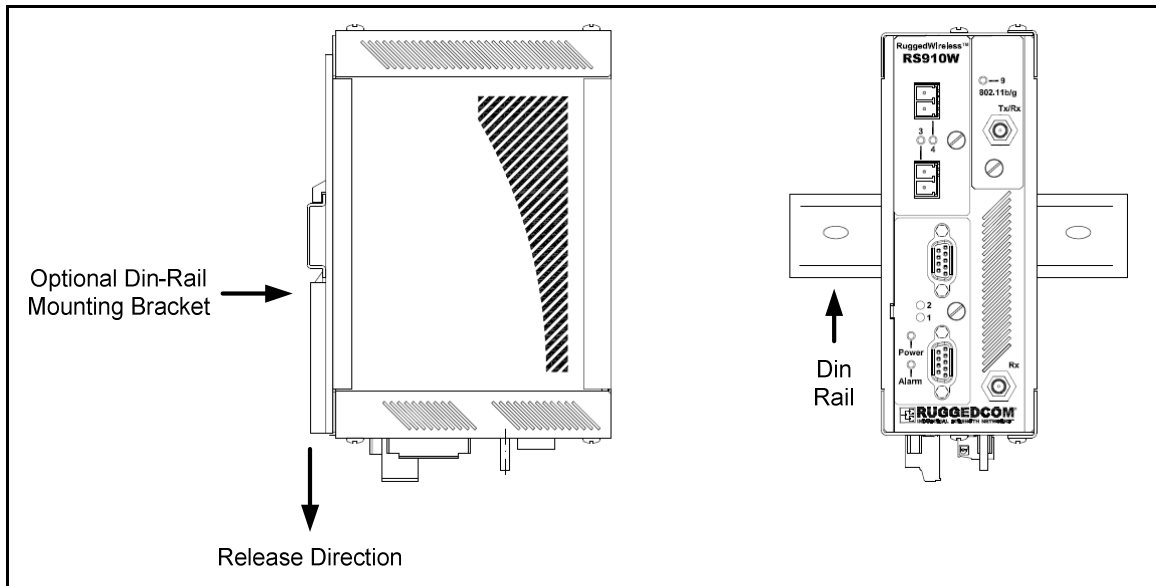


Figure 3 - RS910W DIN Rail Mounting



## 2.2 Power Supply Wiring and Grounding

### 2.2.1 AC Power Supply Wiring and Grounding

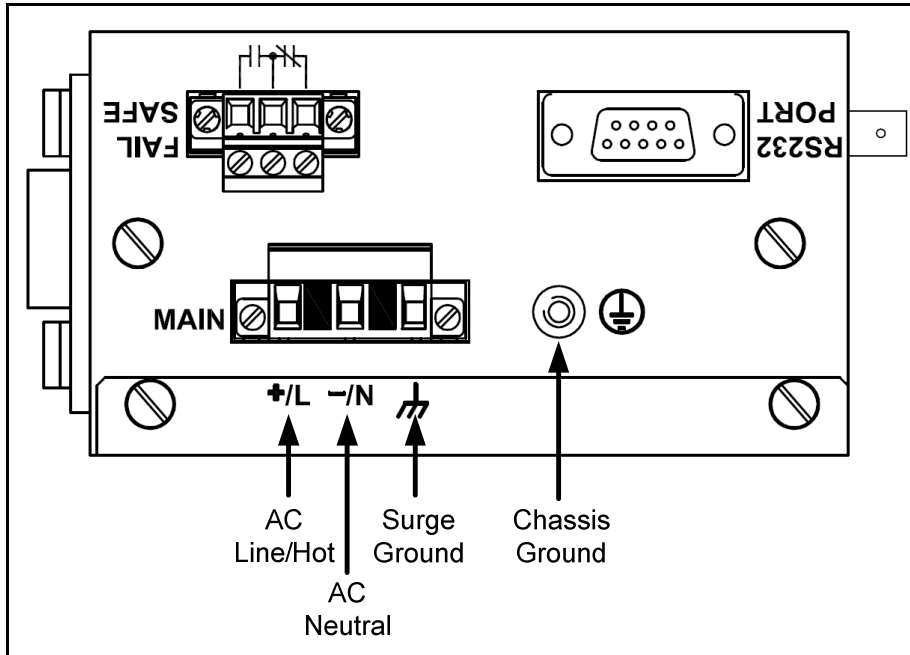


Figure 4 - RS910W Power Supply Inputs

The RS910W AC power supply inputs should be connected as follows:

1. +/L should be connected to AC Line/Hot.
2. -/N should be connected to AC Neutral.
3. Surge Ground should be connected to the Chassis Ground via a braided cable or other appropriate grounding wire. Surge Ground is used as the ground conductor for all surge and transient suppression circuitry internal to the unit.
4. Chassis Ground must be connected to the AC ground terminal.

#### NOTES:

1. Equipment must be installed according to the applicable country wiring codes.
2. All line-to-ground transient energy is shunted to the Surge Ground terminal. In cases where users require the inputs to be isolated from ground, remove the ground braid between Surge and Chassis Ground. Note that all line-to-ground transient protection circuitry will be disabled.

## 2.2.2 DC Power Supply Wiring and Grounding

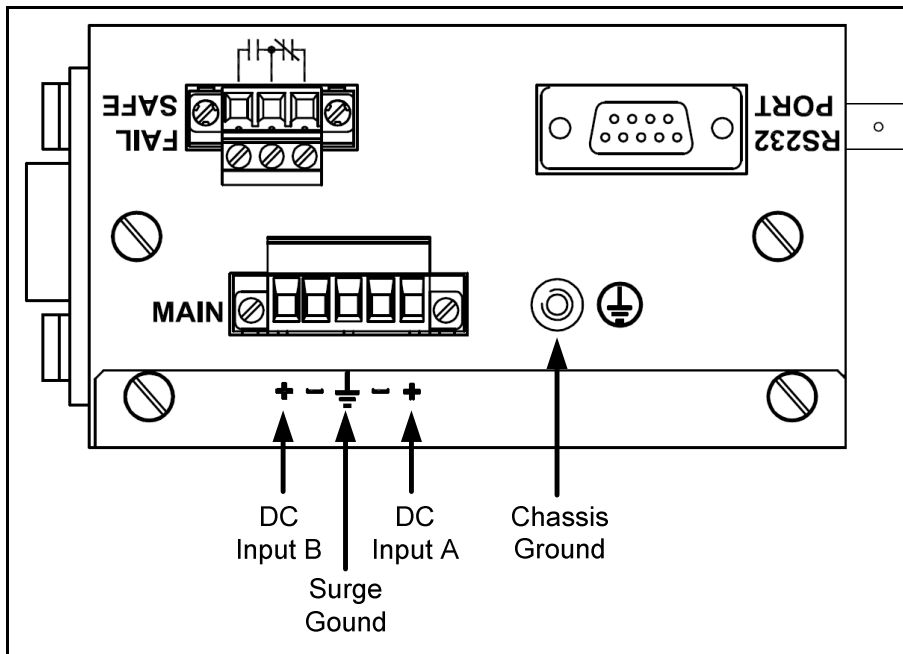


Figure 5 - DC Power supply wiring and grounding diagram

The RS910W low voltage DC power supply features reverse polarity protection and dual independent inputs. The latter feature allows the connection of two DC sources with the same nominal voltage to provide redundant power supply inputs.

The RS910W DC power supply inputs should be connected as follows:

1. Connect to the DC inputs according to the polarity markings on the unit.
2. Surge Ground should be connected to the Chassis Ground via a braided cable or other appropriate grounding wire. Surge Ground is used as the ground conductor for all surge and transient suppression circuitry internal to the unit.
3. Chassis Ground must be connected to the protective earth.

### NOTES:

1. Equipment must be installed according to the applicable country wiring codes.
2. All line-to-ground transient energy is shunted to the Surge Ground terminal. In cases where users require the inputs to be isolated from ground, remove the ground braid between Surge and Chassis Ground. Note that all line-to-ground transient protection circuitry will be disabled.

### 2.2.3 Dielectric Strength Testing

Units which are to have dielectric strength testing (HIPOT testing) done in the field must have the braided ground cable disconnected during the test. This is required in order to prevent the surge suppression circuitry, which is connected to surge ground, from being activated.

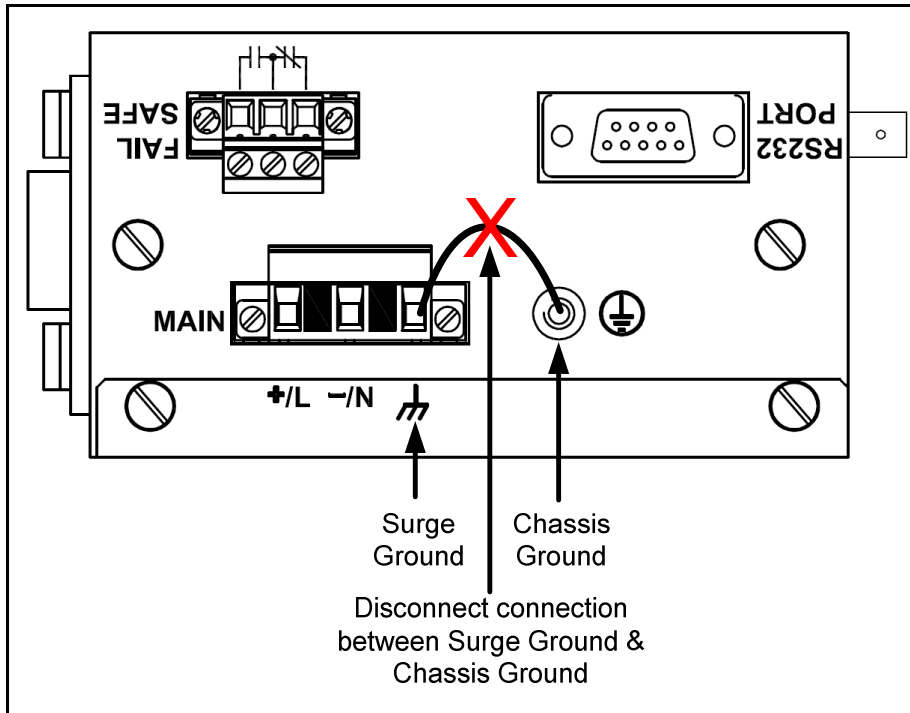


Figure 6 - Dielectric Strength Testing

## 2.3 Failsafe Output Wiring

The Failsafe output relay is provided to signal critical error conditions that may occur on the RS910W. The contacts are energized upon power up of the unit and remain energized until an alarm condition or power loss occurs. The behavior of the failsafe relay is configurable via the RuggedSwitch Operating System. Consult the RuggedSwitch Users Guide for details.

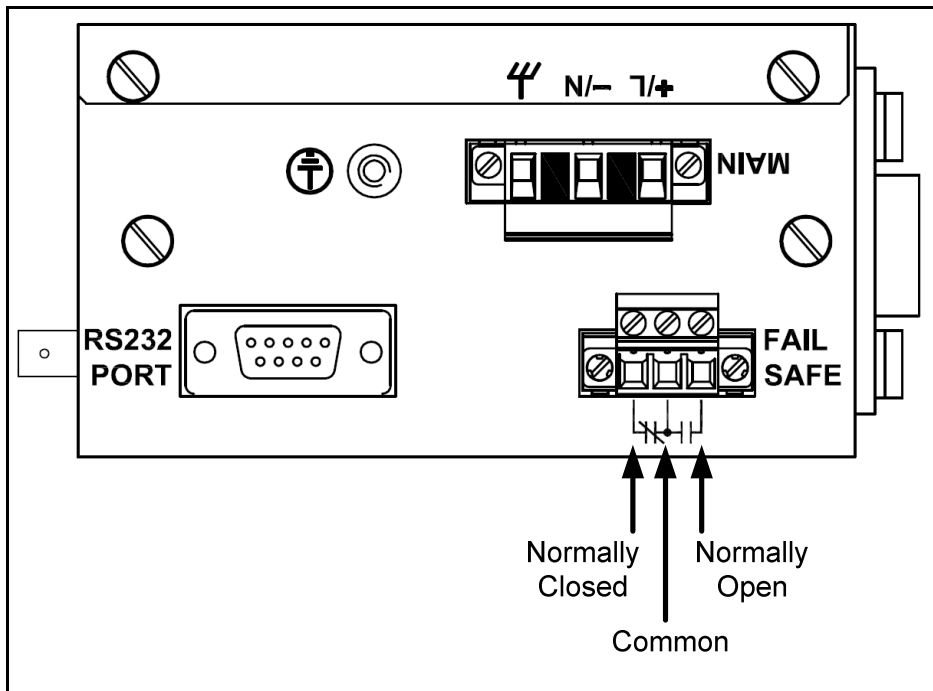


Figure 7 - RS910W Failsafe Output Relay

## 2.4 RS232 Console Port Wiring

The RS232 port is used for configuring the RS910W. A straight-through serial cable with a DB-9 connector is required. There is no need to crossover the TxD and RxD signals from the PC side since this has been done internally as is shown in the figure below.

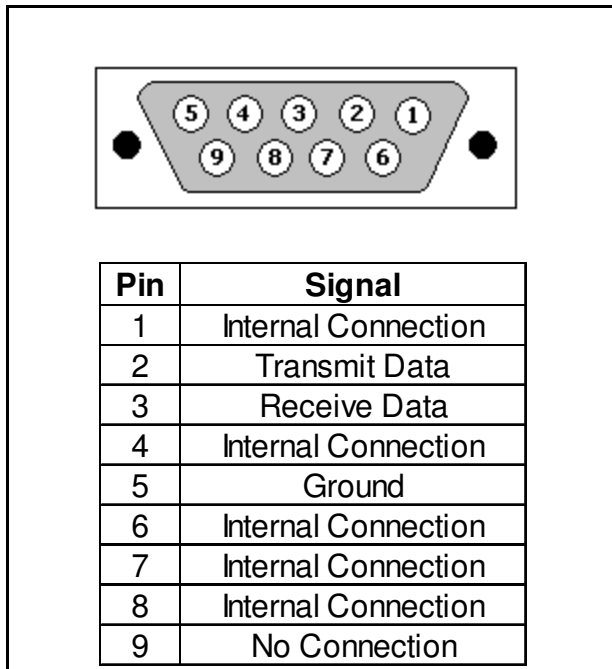


Figure 8 - RS232 Female DCE pin-out

**NOTE:** This port is not intended to be a permanent connection and the cable length should not exceed 2m (6.5 feet). Pins 1,4,6 are connected internally, and pins 7, 8 are connected internally.

### 3 Serial Ports

The RS910W can be equipped with a Fiber Serial Interface, RS232/RS485/RS422 DB9 serial ports or RS232/RS485/RS422 RJ45 serial ports.

#### 3.1.1 Fiber Serial Interface

The RS910W can be equipped with a Fiber Serial Interface (ST connector only) which allows RS485, RS422, or RS232 devices to communicate over secure, noise immune, optically isolated, fiber optic cabling at extended distances as well as protocol independent conversion to multimode fiber optics.

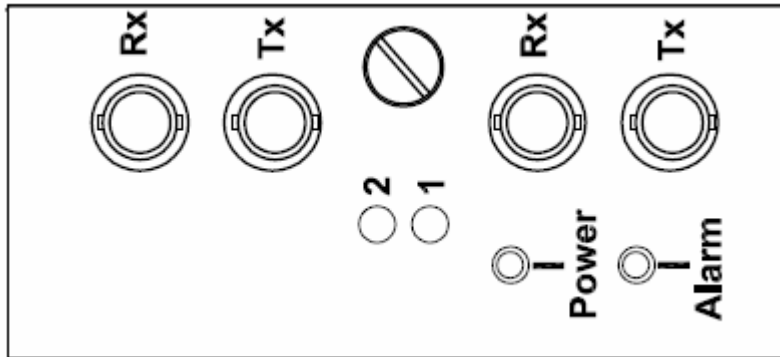
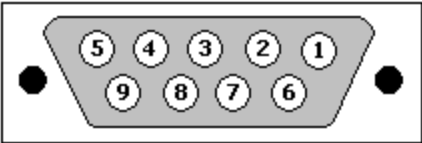


Figure 9: Fiber Serial Interface (ST Connector)

#### 3.1.2 RS232/RS485/RS422 via DB9

Each port is individually selectable via software to be RS232, RS485 or RS422. The DB9 port and pin-out is shown in Figure 10.



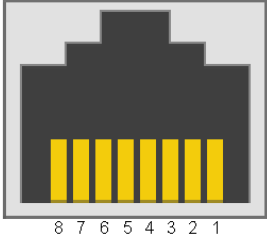
Pin	RS232 Mode	RS485 Mode	RS422 Mode
1	CD	-	-
2	TX	TX/RX+ (A)	TX+
3	RX	-	RX+
4	DTR	-	-
5	Common (Isolated Ground)		
6	DSR	-	RX-
7	CTS	TX/RX - (B)	TX-
8	RTS	-	
9	RI (NC)	-	-
Shield	Chassis Ground		

**Figure 10: DB9 Port pin-out**

**NOTE:** Pins 1, 4, and 6 are connected internally. Pins 7 and 8 are connected internally. No internal termination is provided.

### 3.1.3 RS232/RS485/RS422 via RJ45

Each port is individually selectable via software to be RS232, RS485 or RS422. The RJ45 port and pin-out is shown in Figure 11.



Pin	RS232 Mode	RS485 Mode	RS422 Mode
1	DSR	-	RX-
2	DCD	-	-
3	DTR	-	-
4	Common (Isolated Ground)		
5	RX	-	RX+
6	TX	TX/RX + (A)	TX +
7	CTS	-	-
8	RTS	TX/RX - (B)	TX -
Shield	Chassis Ground		

**Figure 11: RJ45 Port pin-out**

**NOTE:** Pins 1, 2, and 3 are connected internally. Pins 7 and 8 are connected internally. No internal termination is provided.

### 3.1.4 RS485 Wiring

Each RS485 port can communicate to multiple RS485 devices by daisy chaining devices over a single twisted pair with transmit and receive signals on the same two wires (half duplex). The following guidelines should be followed to ensure reliable continuous communication:

1. To minimize the effects of ambient electrical noise, shielded cabling is recommended
2. The correct polarity must be observed throughout a single daisy chain
3. The number of devices wired should not exceed 32, and total distance should be less than 4000 feet (at 100Kbps)
4. The COM terminals should be connected to the common wire inside the shield.
5. The shield should be connected to earth ground at ONE single point to avoid loop currents.
6. The twisted pair should be terminated at each end of the chain.

Figure 12 shows the recommended RS485 wiring.



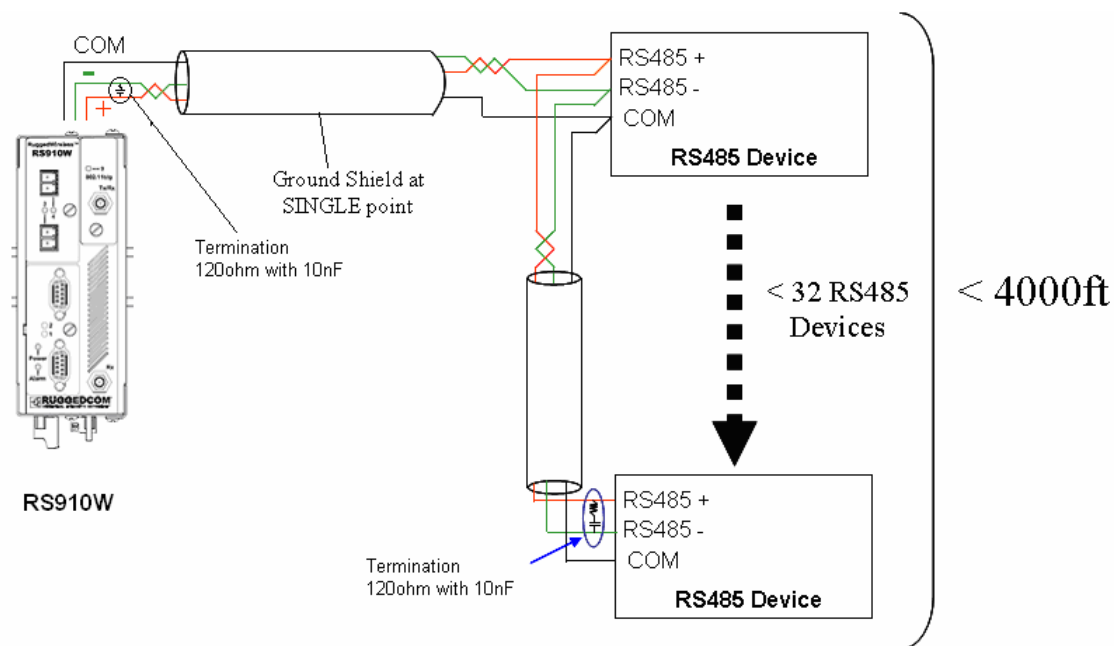


Figure 12: Conceptual recommended RS485 wiring diagram

### 3.1.5 Serial Port Transient Protection

RuggedCom does not recommend the use of copper cabling of any length for critical real-time substation automation applications. However, transient suppression circuitry is present on all copper ports to protect against damage from electrical transients and to ensure IEC 61850-3 and IEEE 1613 Class 1 conformance. This means that during the transient event communications errors or interruptions may occur but recovery is automatic. RuggedCom also does not recommend to use these ports to interface to field devices across distances which could produce high levels of ground potential rise, (i.e. greater than 2500V) during line to ground fault conditions.

## 4 Ethernet Ports

### 4.1 RJ45 Ethernet Ports

The RS910W has several 10/100Base-TX ports that allow connection to standard category 5 (CAT-5) unshielded twisted-pair (UTP) cable with RJ45 male connectors. The RJ45 receptacles are directly connected to the chassis ground on the unit and can accept CAT-5 shielded twisted-pair (STP) cables. If shielded cables are used, care must be taken to ensure the shielded cables do not form a ground loop via the shield wire and the RJ45 receptacles at either end. The figure below shows the RJ45 port pin-out.

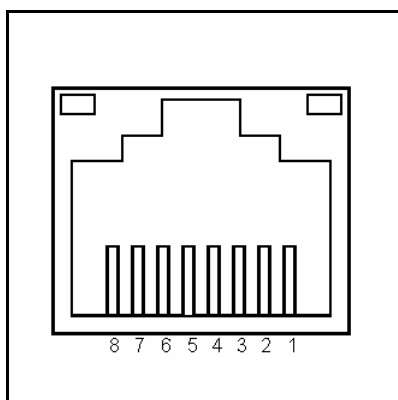


Figure 13 - RJ45 Ethernet port pin-out

Pin	Signal
1	+Rx
2	-Rx
3	+Tx
4	No Connection
5	No Connection
6	-Tx
7	No Connection
8	No Connection
Case	Shield (Chassis Ground)

Table 2 - RJ45 Ethernet port pin-out

**NOTE:** RuggedCom does not recommend the use of CAT-5 (10/100Base-TX communications) cabling of any length for critical real-time substation automation applications. However, transient suppression circuitry is present on all copper ports to protect against damage from electrical transients and to ensure IEC 61850-3 and IEEE 1613 Class 1 conformance. This means that during the transient event communications errors or interruptions may occur but recovery is automatic.

RuggedCom also does not recommended to use these ports to interface to field devices across distances which could produce high levels of ground potential rise, (i.e. greater than 2500V) during line to ground fault conditions.

## 4.2 Fiber Optic Ethernet Ports

Depending on the order code of the product, the RS910W can be equipped with several different fiber optic ports. The Transmit (Tx) and Receive (Rx) connections of each port must be properly connected and matched for proper link and operation. The drawings in the following figures show each fiber optical connector style with a side and top view to allow the user to identify the proper cable connection orientation.

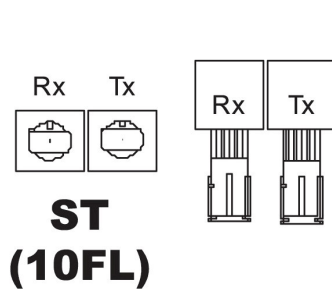


Figure 14: 10FL ST connector

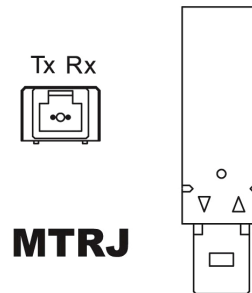


Figure 15: 100FX MTRJ connector

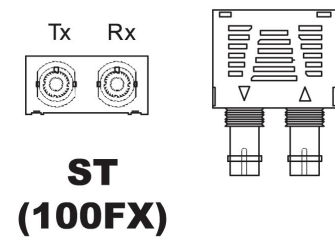


Figure 16: 100FX ST connector

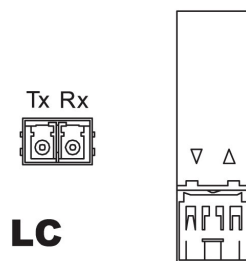


Figure 17: 100FX LC connector

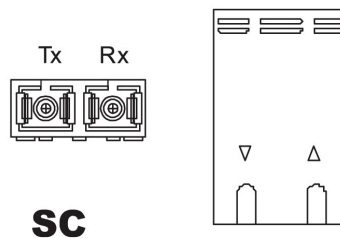


Figure 18: 100FX SC connector

## 4.3 Ethernet Panel Description

Each Ethernet and Serial port is equipped with one LED that indicates link/activity status information. The LED will be solid for ports with link, and will blink for activity. The diagram in Figure 19 highlights the port and the associated link/activity LED.

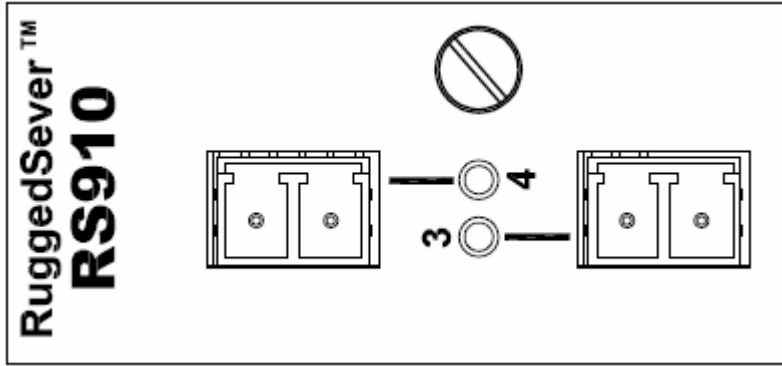


Figure 19: Ethernet panel LED description

## 5 Technical Specifications

### 5.1 Operating Environment

Parameter	Range	Comments
Ambient Operating Temperature	-40 to 85°C	Ambient Temperature as measured from a 30 cm radius surrounding the center of the RS910W enclosure.
Ambient Storage Temperature	-40 to 85°C	
Ambient Relative Humidity	5% to 95%	Non-condensing

Table 3 - Operating Environment

### 5.2 Power Supply Specifications

Power Supply Type	Minimum Input	Maximum Input	Fuse Rating	Isolation	Maximum Power Consumption
12 – 24 VDC	10 VDC	36 VDC	3.15 (T)	1.5 kV DC	10W
24 VDC	18 VDC	36 VDC	3.15 (T)	1.5 kV DC	
48 VDC	36 VDC	72 VDC	3.15 (T)	1.5 kV DC	
HI (125/250 VDC) 1 HI (110/230 VAC) 1	88 VDC 85 VAC	300 VDC 265 VAC	3.15 (T)	4 kV AC 5.5 kV DC	

Table 4 - Power Supply Specifications

#### NOTES:

1. This is the same power supply for both AC and DC.
2. (F) Denotes fast-acting fuse, (T) denotes time-delay fuse.
3. For continued protection against risk of fire, replace only with same type and rating of fuse.

### 5.3 Failsafe Relay Specifications

Load Circuit	SELV		TNV-2
MAX operating Voltage	30VDC	30 VAC	80VDC
MAX operating Current	1A	0.5A	0.3A
Isolation (between coil and contacts)	1800 V <sub>rms</sub>		

Table 5 - Failsafe Relay Specifications

## 5.4 Wireless Standards Supported

Standard	Parameter	Mode	Notes
IEEE 802.11g	54 Mbps (WLAN)	Full Access Point	2.4 Ghz ISM
IEEE 802.11b	11 Mbps (WLAN)	Client support	Backwards compatibility
IEEE 802.11i	Strong Encryption	WPA2-AES (CCMP)	Robust Secure Network (RSN)
	Enhanced Encryption	WPA-TKIP (RC4)	Temporal keys
	Basic Encryption	WEP (RC4)	Up to 4 static keys
IEEE 802.1x	Wireless Authentication	'Personal' or 'Enterprise'	PSK or RADIUS

Table 6 – Wireless Standards supported

## 5.5 Radio Characteristics

Standard	Parameter
Modulation	Direct Sequence Spread Spectrum 802.11b / OFDM 802.11g
Frequency Range	2.4 Ghz – 2.4965 Ghz
Data Rate	6-54 Mbps: OFDM 11 Mbps: CCK 5.5 Mbps: CCK 2 Mbps: DQPSK 1 Mbps: DBPSK
Channels	11 – US (FCC) 11 - CAN (IC) 14 – Japan (MKN) 13 – Other countries (ETS)
Output Power	100 mW (20dBm) 802.11b 11Mbps Data Rate 100 mW (20dBm) 802.11g 6-24Mbps Data Rate 79 mW (19dBm) 802.11g 36Mbps Data Rate 63 mW (18dBm) 802.11g 48Mbps Data Rate 40 mW (16dBm) 802.11g 54Mbps Data Rate
Receiver Sensitivity	At Radio 802.11b 11Mb@-88dBm / With Antenna: 11Mb@-91dBm At Radio 802.11g 54Mb@-74dBm / With Antenna: 54Mb@-77dBm

Table 7 - Radio Characteristics

## 5.6 IEEE 802.11b/g

The channel identifiers, channel center frequencies, and regulatory domains of each IEEE 802.11b/g 22-MHz-wide channel are shown in the table below.

Channel Identifier	Frequency (in MHz)	Regulatory Domains			
		America (-A)	EMEA (-E)	Japan (-J)	Rest of World (-W)
1	2412	X	X	X	X
2	2417	X	X	X	X
3	2422	X	X	X	X
4	2427	X	X	X	X
5	2432	X	X	X	X
6	2437	X	X	X	X
7	2442	X	X	X	X
8	2447	X	X	X	X
9	2452	X	X	X	X
10	2457	X	X	X	X
11	2462	X	X	X	X
12	2467	-	X	X	X
13	2472	-	X	X	X
14	2484	-	-	X	-

**Table 8 - Channel allocations for IEEE 802.11b/g**

**Note:** Mexico is included in the Rest of World regulatory domain; however, channels 1 through 8 are for indoor use only while channels 9 through 11 can be used indoors and outdoors. Users are responsible for ensuring that the channel set configuration is in compliance with the regulatory standards of Mexico.

In Japan, channel 14 is not supported for 802.11g mode.

## 5.7 Serial Ports

### 5.7.1 Copper Ports

Parameter	Specifications	Notes
Baud Rate	300 bps – 230 kbps	
Connector	DB9 or RJ45	
Isolation	2.5 kV	RMS 1-minute

**Table 9: Copper Port Specification**

## 5.7.2 Fiber Optic Ports

<i>Parameter</i>	<i>Specifications</i>
Mode	Multimode
Connector	ST
Typical Dist. (km)	5
Optical Wavelength (nm)	820
Cable Size Core/Cladding (um)	50/125 62.5/125

Table 10: Fiber Optic Port Specification

### NOTES:

1. Maximum segment length is greatly dependent on factors such as fiber quality, and number of patches and splices. Please consult RuggedCom sales associates when determining maximum segment distances.

## 5.8 Ethernet Ports

### 5.8.1 Copper Ports

<i>Parameter</i>	<i>Specification</i>	<i>Notes</i>
Speed	10/100 Mbps	Auto-negotiating
Duplex	FDX / HDX	Auto-negotiating
Cable-Type	> Category 5	Shielded/Unshielded
Wiring Standard	TIA/EIA T568A/B	Auto-Crossover, Auto-polarity
Max Distance	100 m	
Connector	RJ45	
Isolation	1.5 kV	RMS 1-minute

Table 11: Ethernet Ports - Copper Specifications

### 5.8.2 Fiber Optic Ports



<b>Speed Standard</b>	<b>Mode / Connector</b>	<b>Tx <math>\lambda</math> (nm)</b>	<b>Cable Type<sup>2</sup> (<math>\mu</math>m)</b>	<b>Tx Pwr (dBm peak)<sup>3</sup> (Min / Max)</b>	<b>Rx Sensitivity (dBm Average)<sup>3</sup></b>	<b>Rx Saturation (dBm Peak)<sup>3</sup></b>	<b>Typical Distance (km)<sup>1</sup></b>	<b>Power Budget (dB)</b>
100Base-FX	MM / ST	1310	50/125	-15.7	-33.5	-11	2	17
100Base-FX	MM / SC	1310	50/125	-16/-11	-33	-11	2	17
100Base-FX	MM / LC	1310	50/125	-19 / -14	-32	-14	2	15
100Base-FX	MM / MTRJ	1310	50/125	-16/-11	-33.5	-11	2	17
100Base-FX	SM / ST	1310	9/125	-15/-8	-32	-7	20	16.5
100Base-FX	SM / SC	1310	9/125	-13/5	-31	-4	20	20
100Base-FX	SM / LC	1310	9/125	-15/-8	-31	-5	15	16.5

**Table 12: Ethernet Ports – Fiber Optic Specifications**

**NOTES:**

1. Maximum segment length is dependent on factors such as fiber quality, and number of patches and splices. Please consult RuggedCom sales associates when determining maximum segment distances.
2. To convert from average to peak add 3 dBm. To convert from peak to average, subtract 3 dBm.

## **5.9 Communication Standards**

<b>Protocol</b>	<b>Standards</b>
Ethernet	IEEE 802.3

**Table 13 - Communication Standard Compliance**

## 5.10 Mechanical Specifications

Parameter	Value
Dimensions	16.8 x 11.7 x 6.6 cm / 6.6 x 4.6 x 2.6 inches
Weight	1.2 kg / 2.7 lbs
Enclosure	20 AWG Galvanized Steel

Table 14 - Mechanical Specifications

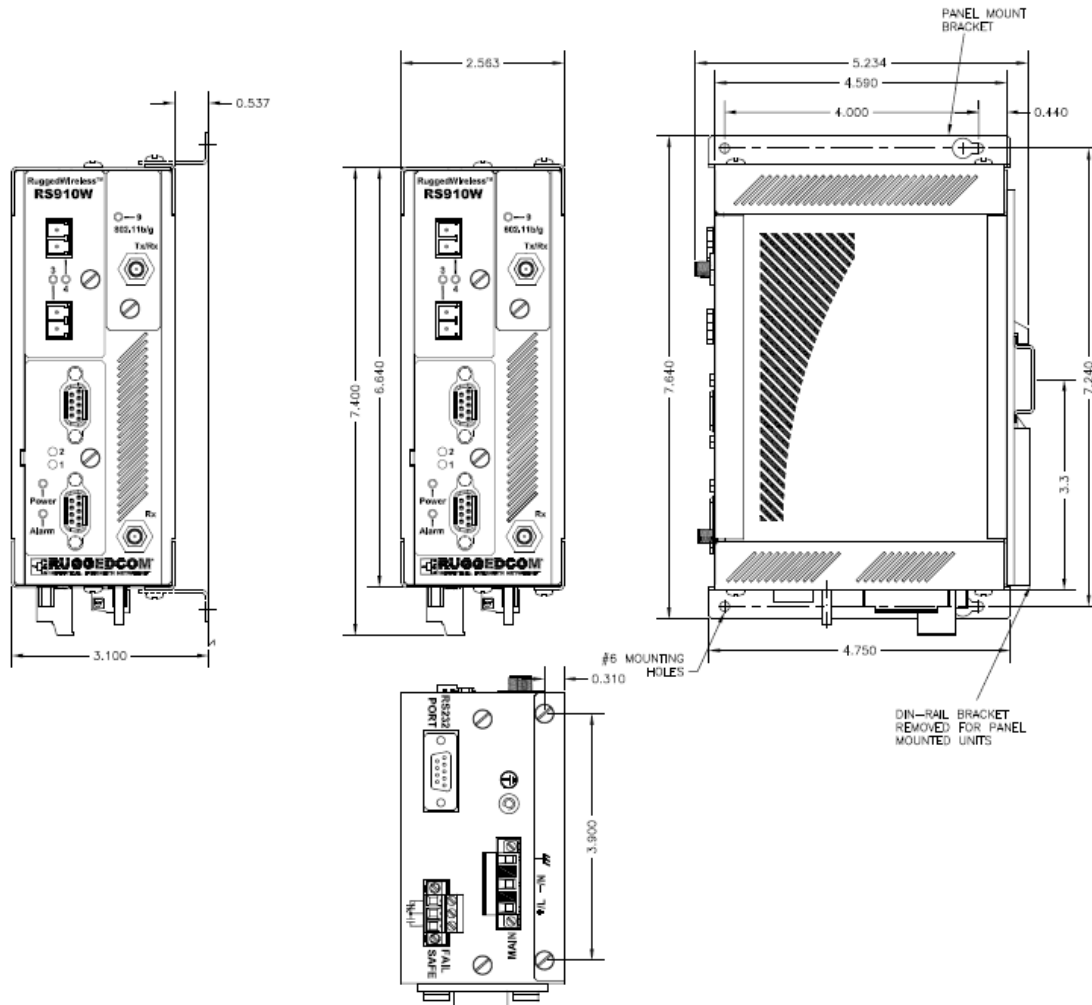


Figure 20 - Mechanical Specifications

## 6 Type Tests

### 6.1 IEC 61850-3 Type Tests

Test	Description		Test Levels	Severity Levels
IEC 61000-4-2	ESD	Enclosure Contact	+/- 8kV	4
		Enclosure Air	+/- 15kV	4
IEC 61000-4-3	Radiated RFI	Enclosure ports	20 V/m	x
IEC 61000-4-4	Burst (Fast Transient)	Signal ports	+/- 4kV @ 2.5kHz	x
		D.C. Power ports	+/- 4kV	4
		A.C. Power ports	+/- 4kV	4
		Earth ground ports	+/- 4kV	4
IEC 61000-4-5	Surge	Signal ports	+/- 4kV line-to-earth, +/- 2kV line-to-line	4
		D.C. Power ports	+/- 2kV line-to-earth, +/- 1kV line-to-line	3
		A.C. Power ports	+/- 4kV line-to-earth, +/- 2kV line-to-line	4
IEC 61000-4-6	Induced (Conducted) RFI	Signal ports	10V	3
		D.C Power ports	10V	3
		A.C. Power ports	10V	3
		Earth ground ports	10V	3
IEC 61000-4-8	Magnetic Field	Enclosure ports	40 A/m continuous, 1000 A/m for 1 s	N/A
IEC 61000-4-29	Voltage Dips & Interrupts	D.C. Power ports	30% for 0.1s, 60% for 0.1s, 100% for 0.05s	N/A
IEC 61000-4-11		A.C. Power ports	30% for 1 period, 60% for 50 periods 100% for 5 periods, 100% for 50 periods <sup>2</sup>	N/A
IEC 61000-4-12	Damped Oscillatory	Signal ports	2.5kV common, 1kV differential mode @ 1MHz	3
		D.C. Power ports	2.5kV common, 1kV differential mode @ 1MHz	3
		A.C. Power ports	2.5kV common, 1kV differential mode @ 1MHz	3
IEC 61000-4-16	Mains Frequency Voltage	Signal ports	30V Continuous, 300V for 1s	4
		D.C. Power ports	30V Continuous, 300V for 1s	4
IEC 61000-4-17	Ripple on D.C. Power Supply	D.C. Power ports	10%	3
IEC 60255-5	Dielectric Strength	Signal ports	2kVac (Fail-Safe Relay output)	N/A
		D.C. Power ports	2kVac	N/A
		A.C. Power ports	2kVac	N/A
IEC 60255-5	H.V. Impulse	Signal ports	5kV (Fail-Safe Relay output)	N/A
		D.C. Power ports	5kV	N/A
		A.C. Power ports	5kV	N/A

Table 15 - IEC 61850-3 Type Tests

## 6.2 IEEE 1613 Type Tests

Test	Description		Test Levels
IEEE C37.90.3	ESD	Enclosure Contact	+/- 8kV
		Enclosure Air	+/- 15kV
IEEE C37.90.2	Radiated RFI	Enclosure ports	35 V/m
IEEE C37.90.1	Fast Transient	Signal ports	+/- 4kV @ 2.5kHz
		D.C. Power ports	+/- 4kV
		A.C. Power ports	+/- 4kV
		Earth ground ports	+/- 4kV
IEEE C37.90.1	Oscillatory	Signal ports	2.5kV common mode @ 1MHz
		D.C. Power ports	2.5kV common & differential mode @ 1MHz
		A.C. Power ports	2.5kV common & differential mode @ 1MHz
IEEE C37.90	H.V. Impulse	Signal ports	5 kV (Failsafe Relay)
		D.C. Power ports	5 kV
		A.C. Power ports	5 kV
IEEE C37.90	Dielectric Strength	Signal ports	2kVac (Failsafe Relay)
		D.C. Power ports	2kVac
		A.C. Power ports	2kVac

**Table 16 - IEEE 1613 Type Tests**

**NOTE:**

- If the unit contains copper ports the IEEE 1613 conformance is Class 1 (During disturbance errors may occur but recovery is automatic).
- If the unit contains all fiber ports the IEEE 1613 conformance is Class 2 (During disturbance no errors will occur).

## 6.3 IEC Environmental Type Tests

Test	Description		Test Levels	Severity Levels
IEC 60068-2-1	Cold Temperature	Test Ad	-40 deg. C, 16 Hours	N/A
IEC 60068-2-2	Dry Heat	Test Bd	+85 deg. C, 16 Hours	N/A
IEC 60068-2-30	Humidity (Damp Heat, Cyclic)	Test Db	95% (non-condensing), 55 deg C, 6 cycles	N/A
IEC 60255-21-1	Vibration	Tests Fc	2g @ (10-150) Hz	Class 2
IEC 60255-21-2	Shock	Tests Ea	30g @ 11ms	Class 2

**Table 17 - Environmental Type Tests**

## 7 Warranty

RuggedCom warrants this product for a period of five (5) years from date of purchase. For warranty details, visit <http://www.ruggedcom.com> or contact your customer service representative. Should this product require warranty or service contact the factory at:

RuggedCom Inc.  
30 Whitmore Road,  
Woodbridge, Ontario  
Canada L4L 7Z4

Phone: (905) 856-5288  
Fax: (905) 856-1995

## 8 Appendix A - RuggedWireless™ Frequently Asked Questions (FAQ)

### What factors can affect wireless coverage/range?

Range estimates are typical and require line of sight. Basically that means you will need a clear unobstructed view of the antenna from the remote point in the link. Keep in mind that walls and obstacles will limit your operating range and could even prevent you from establishing a link. Signals in the 2.4 Ghz generally will not penetrate metal or concrete walls. Trees and leaves are also obstructions to 802.11 frequencies so they can partially (or even entirely) block the signal. Other factors that will reduce range and affect coverage area include metal studs in walls, concrete fiberboard walls, aluminum siding, foil-backed insulation in the walls or under the siding, pipes and electrical wiring, furniture and sources of interference. Other sources of interference include the microwave oven, other wireless equipment, cordless phones, radio transmitters and other electrical equipment. Due to the increased gain, installing range extender antennas in the presence of interference could actually yield either no improvement or worse range.

### Which WiFi (802.11) Antenna type should I choose? Patch/Directional Antennas

Choose a patch if you want the signal more focused than from an omni-directional antenna. Patch antennas typically transmit the signal with approximately a 30 degree beam width. This is ideal for use in office locations, ie placed at one end of room to provide coverage for it's entire length. They can also be used outdoors to provide short distance point to point links.

### When would I choose a Parabolic Grid Antenna?

These antennas have a very narrow beamwidth and are ideal for point-to-point bridge links. Grid antennas are highly directional and they should only be chosen to aim at one small (i.e. concentrated) spot.

### When would I choose an Omni-Directional Antenna?

Choose an Omni-directional antenna to provide a signal over a full 360 degree radius.

### How many clients can associate with an access point?

An Access Point is a shared medium and acts as a wireless hub. The performance of each user decreases as the number of users increases on an individual AP. Ideally, not more than 24 clients should associate with the AP because the throughput of the AP is reduced with each client that associates to the AP.

### How do I convert between power expressed in 'milliwatt' and power expressed in 'dBm' units?

The formula used to convert stated 'power' levels to decibels (dBm – milliwatt @ 50 or 600 ohm impedance) is given as:  **$\text{dBm} = 10 * \text{Log} (\text{Power in mW} / 1 \text{ mW})$**

Conversely, the formula used to convert stated 'power' levels to milliwatts when expressed in dBm is given as:  **$\text{Power (mW)} = \text{anti-log} (\text{dBm} / 10)$**

<b>dBm</b>	<b>Watts</b>		<b>dBm</b>	<b>Watts</b>		<b>dBm</b>	<b>Watts</b>
0	1.0 mW		16	40 mW		32	1.6 W
1	1.3 mW		17	50 mW		33	2.0 W
2	1.6 mW		18	63 mW		34	2.5 W
3	2.0 mW		19	79 mW		35	3.2 W
4	2.5 mW		20	100 mW		36	4.0 W
5	3.2 mW		21	126 mW		37	5.0 W
6	4 mW		22	158 mW		38	6.3 W
7	5 mW		23	200 mW		39	8.0 W
8	6 mW		24	250 mW		40	10 W
9	8 mW		25	316 mW		41	13 W
10	10 mW		26	398 mW		42	16 W
11	13 mW		27	500 mW		43	20 W
12	16 mW		28	630 mW		44	25 W
13	20 mW		29	800 mW		45	32 W
14	25 mW		30	1.0 W		46	40 W
15	32 mW		31	1.3 W		47	50 W

Table 18 - dBm to Watt Conversion Table